

# Holiday Inn Leeds - Brighouse



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Clifton Village, Brighouse, West Yorkshire HD6 4HW

0871 942 9013

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Guide Last Updated: 13/02/2018

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## Access Guide



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Hotel Introduction	Collapse -
<p>Related Access Guide(s)</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> <li>For the Holiday Inn Leeds - Brighouse - Leisure Facilities DisabledGo access guide please click here (new tab) (<a href="https://www.disabledgo.com/access-guide/kew-green/holiday-inn-leeds-brighouse-leisure-facilities">https://www.disabledgo.com/access-guide/kew-green/holiday-inn-leeds-brighouse-leisure-facilities</a>).</li> </ul>	
<p>Hotel Information</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> <li>The hotel has its own parking facilities.</li> <li>This hotel has its own restaurant located on the ground floor.</li> <li>Conference/meeting facilities are available.</li> <li>The conference/meeting facilities are located on the ground floor.</li> </ul>	
<p>Room Information</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> <li>The hotel has 94 rooms in total.</li> </ul>	

- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the ground floor.
- The hotel has 2 accessible room(s) with accessible ensuite facilities.
- There is/are 2 accessible room(s) with a bath.
- There is an/are adjoining room(s) available for the accessible room(s).
- The accessible rooms are 35m - 40m from the hotel entrance.
- There is a/are standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs.

#### Auxiliary Aids

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- Vibrating pillows with flashing beacons are available on request.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.

### Getting Here

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#### By Road

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- This hotel is located on the outskirts of Brighouse, just off Junction 25 of the M62. The hotel is located off the A644.
- This hotel has its own car park which is free for all users.

#### By Bus

Collapse -

- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on the A644, approximately 260 metres from the hotel.
- [For more information on buses in Yorkshire please click here \(opens new tab\) \(https://www.arrivabus.co.uk/yorkshire\).](https://www.arrivabus.co.uk/yorkshire)

#### By Train

Collapse -

- The nearest Railway Station is Brighouse.
- Brighouse Station is situated in the centre of Brighouse, located approximately 1.4 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/bgh/details.html\).](http://www.nationalrail.co.uk/stations/bgh/details.html)

### Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is a member of staff trained in British Sign Language.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are mobility aids available.
- The mobility aids available include wheelchairs.

Parking

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 4 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 460cm x 602cm (15ft 1in x 19ft 9in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

Collapse -

- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is concrete tiles.
- There is not a road to cross between the car park and the entrance.
- There is no tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 21m (22yd 2ft) from the hotel entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).

Comments

Collapse -

- The car park is built on a hill and is on 3 levels.
- The Blue Badge bays are located on the top level and access to the hotel is via ramp or steps (please see the Blue Badge parking level change section).
- The standard parking is located on the middle level and on the lower level.
- Access to the hotel from the standard car park is via ramp or steps (please see the standard parking level change section).



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Level Change (Blue Badge Parking)

Collapse -

- There is a ramp/slope to access this area/service.
- The ramp/slope does bypass the step(s).
- The ramp/slope is located to the left or the right of the hotel entrance, leading from the car park.
- The ramp/slope is easy.
- There is a/are step(s) to access this area/service.
- The step(s) is/are located leading from the Blue Badge bays to the top access road.
- There is/are 10 step(s) to the area/service.
- The step(s) is/are clearly marked.
- There is not tactile paving at the top and bottom of the steps.
- The step(s) is/are medium height (11cm - 17cm).
- There is a/are handrail(s) at the step(s).
- The handrail(s) is/are on both sides.

Comments

Collapse -

- This slope or steps are also used if parking in the middle or lower level of the car park.



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Level Change (Standard Parking)

Collapse -

- There is a ramp/slope to access this area/service.
- The ramp/slope does bypass the step(s).
- The ramp/slope is located to the right of the standard parking.
- The ramp/slope is steep.
- There is a/are step(s) to access this area/service.
- The step(s) is/are located leading from the lower and middle levels of the car park to the Blue Badge car park.
- There is/are 15+ step(s) to the area/service.
- The step(s) is/are not clearly marked.
- There is not tactile paving at the top and bottom of the steps.
- The step(s) is/are deep (18cm+).
- There is not a/are not handrail(s) at the step(s).

Comments

Collapse -

- There are 16 deep steps leading from the lower standard car park to the middle standard car park (photograph 3).
- There are 18 deep steps leading from the middle standard car park to the Blue Badge car park (photograph 4).
- There are a further 10 medium height steps leading from the Blue Badge car park (please see the Blue Badge parking level change section).



Outside Access (Hotel Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is ramped/sloped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.
- The height of the bell/buzzer is 145cm (4ft 9in).
- The main door(s) open(s) towards you (pull).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 158cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 103cm.
- There is a member of staff available for assistance at this entrance.

Ramp/Slope

Collapse -

- The ramp/slope is located in front of the entrance.
- The gradient of the ramp/slope is steep.
- The ramp/slope is permanent.
- There is not a level landing at the top of the ramp/slope.
- There is not a/are not handrail(s) at the ramp.

Comments

Collapse -

- There is a kerb at this entrance. It is 5cm high and is located at the bottom of the ramp.
- There is a steep portable ramp (90cm wide) to overcome the dropped kerb (shown in photograph 8).
- Please ask a member of staff for the portable ramp.



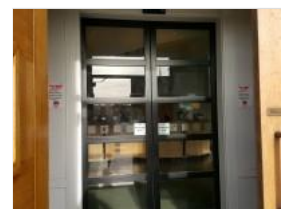
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Reception

Collapse -

Reception

Collapse -

- The reception point is located ahead as you enter the hotel.
- The reception point is approximately 4m (4yd 1ft) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area.
- The type of flooring in the reception area is tiles.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is not sufficient space for a wheelchair user to use the waiting area.



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Getting Around

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Access

Collapse -

- There is step-free access throughout the ground floor.

Circulation

Collapse -

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet and tiles.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.

- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in the majority of corridors/walkways.
- There is a mixture of seating with and without armrests at regular intervals.
- The lighting levels are varied.
- Access to other floors/levels is via stairs.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

Collapse -

- This venue does play background music in public areas.
- Music is played in the reception lobby and restaurant/bar.
- There is a hearing assistance system in the public areas of the building.
- The system is a fixed loop.
- The hearing assistance loops are located at the reception desk, restaurant/bar and in the Clifton Suite.



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Accessible Room(s) (Rooms 118 and 120)

Collapse -

Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a lowered bath.
- This type of accessible room is located on the ground floor.
- There is step-free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- The ensuite transfer space for the accessible rooms varies from left to right.
- Guests need to open a door between the entrance and the room(s).

Bedroom Features

Collapse -

- The accessible room surveyed is located on the ground floor, in the left hand corridor.
- The accessible room surveyed at the time of the visit was Room 120.
- There is step-free access to the accessible room surveyed.
- There is numbered signage on or near the accessible room door.
- The door is manual with a key card lock.

- The fob/card reader height is 108cm.
- The width of the door is 84cm (2ft 9in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 60cm (1ft 12in).
- The measurement between the bed base and floor is 12cm (5in).
- The bed is moveable.
- The room does have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The height of the desk is 76cm.
- The desk is not height adjustable.
- The desk knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The room surveyed had a height adjustable chair with armrests and an armchair.
- Wardrobes have been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are extended lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.
- The type of flooring is carpet.

#### Ensuite Facilities

Collapse -

- The ensuite door opens outwards.
- The door weight is heavy.
- The door is locked by a twist lock.
- The width of the door to the ensuite is 85cm (2ft 9in).
- The dimensions of the ensuite are 207cm x 198cm (6ft 9in x 6ft 6in).
- The ensuite does have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has a non-slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is within reach and fully functional.
- There is a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are general domestic waste disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is not a soap dispenser.

#### Toilet Details

Collapse -

- The height of the toilet seat above floor level is 51cm (1ft 8in).
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.



- The lateral transfer space is 78cm (2ft 7in).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).

Bath Details

Collapse -

- The ensuite has a lowered bath.
- The height of the side of the bath from floor level is 47cm (1ft 7in).
- The tap type is lever.
- There is a mixer tap.
- There is a shower over the bath.
- The shower head is height adjustable.
- The shower control type is lever.
- There is a/are wall-mounted grab rail(s) available for the bath.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is fair.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the ensuite walls and floor is fair.
- The colour contrast between the drop down rail(s) and wall is good.
- The colour contrast between the wall-mounted grab rail(s) and wall is good.
- The contrast between the wash basin wall-mounted grab rail(s) and wall is good.
- The colour contrast between the bath wall-mounted grab rails and wall is good.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.



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Standard Room(s) (Room 104)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the ground floor.
- The room surveyed at the time of the visit was Room 104.
- There is step free access to the room surveyed.
- There is numbered signage on or near the room door.
- The width of the door is 75cm (2ft 6in).
- The bed type is double.
- The height of the bed is 58cm (1ft 11in).
- The measurement between the bed base and floor is 14cm (6in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 66cm (2ft 2in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is fair.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is good.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- There is a deep step to access the shower created by the shower tray (shown in photograph 9).



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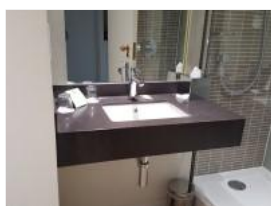
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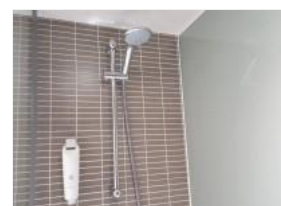
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Standard Room(s) (Executive Room 144)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the ground floor, in the far left hand corridor.
- The room surveyed at the time of the visit was Room 144.
- There is step free access to the room surveyed.
- There is numbered signage on or near the room door.
- The width of the door is 74cm (2ft 5in).
- The bed type is double.
- The height of the bed is 57cm (1ft 10in).
- The measurement between the bed base and floor is 13cm (5in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 65cm (2ft 2in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is poor.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- There is a deep step to access the shower created by the shower tray (shown in photograph 9).



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## Eating and Drinking (Restaurant/Bar)

Collapse -

- The following information is for the restaurant/bar.
- The restaurant/bar is located to the right of reception.
- There is step-free access to the restaurant/bar.
- Full table service is not available.
- Food and/or drinks are ordered from the service counter.
- Food and/or drinks can be brought to the table.
- The height of the service counter is high (110cm+).
- There is not a lowered section of the counter.
- There is a hearing assistance system.
- The system is a fixed loop.
- The hearing assistance system is not signed.
- Staff are trained to use the system.
- There is step-free access within the restaurant/bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet, tiles and wood.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 1m from the entrance/opening.
- The nearest table is approximately 3m from the till/counter.
- The distance between the floor and the lowest table is 39cm.
- The distance between the floor and the highest table is 71cm.
- The standard height for tables is 62cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are hand held menus, menu boards/signs and wall menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are good.

Comments

Collapse -

- There is a raised lip in front of the bar area creating a steep ramp (shown in photograph 6).



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### Conference / Meeting Facilities (Clifton Suites 1 and 2)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located throughout the ground floor.
- There is step free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s).
- There are no chairs with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.

#### Comments

Collapse -

- There are double manual doors to enter Clifton Suites 1 and 2.
- Clifton Suites 1 and 2 have a dividing wall and can be closed to make 2 smaller conference/meeting rooms or opened to make one large conference/meeting room.



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### Other Floors

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#### Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located in the left hand corridor of the hotel.
- The stairs are approximately 44m from the hotel entrance.
- Signs indicating the location of the stairs are not available from the entrance.
- There are manual, heavy, double doors to enter and exit the stairwell on all floors.
- The floors which are accessible by stairs are G and 1.
- There are 15+ steps between floors.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- The steps are clearly marked.
- There is a/are handrail(s) at the step(s).
- Handrails are at the recommended height (90cm-100cm).
- Handrails do not cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are provided on landings.
- The lighting levels at the steps are good.

Other Information

Collapse -

- The room(s) on the floors which are not accessible is/are Rooms 201 - 251.

Comments

Collapse -

- The handrail on the left (going up) covers the stairs but not the landing (shown in photograph 6).
- The handrail on the right (going up) covers the flight of stairs throughout its length.



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Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located in the corridor to the right of reception.
- This accessible toilet is approximately 8m (8yd 2ft) from the hotel entrance.

- There is step free access to the accessible toilet.

#### Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is tactile and pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is push pad or push button activated.
- The door is heavy.
- The door is locked by a lever twist.
- The width of the accessible toilet door is 87cm (2ft 10in).
- The dimensions of the accessible toilet are 148cm x 215cm (4ft 10in x 7ft 1in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 81cm (2ft 8in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and non-infectious waste disposal units.
- There is a/are coat hook(s).
- There are coat hooks in the toilet at 100cm and 150cm from the floor.

#### Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf next to the toilet.
- The shelf is not between 90cm and 100cm.
- The toilet has a lid.
- The height of the toilet seat above floor level is 45cm (1ft 6in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a vertical wall-mounted grab rail on the right hand side of the wash basin.
- The wash basin tap type is lever.
- There is not a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 70cm.
- There is a towel dispenser.